

# Multi-Maintenance Carpet Cleaning Plans

## Gold Plan Includes:

- ◇ Furniture moving
- ◇ Pre-vacuum/ Pile lifting
- ◇ Pre-spray
- ◇ Spotting
- ◇ Hot water extraction
- ◇ Fiber rinse
- ◇ Baseboard cleaning
- ◇ Scotchgard®
- ◇ Final finishing
- ◇ Speed drying
- ◇ Free spotting service call
- ◇ Ghost stain Guarantee

## Sliver Plan Includes:

- ◇ Furniture moving
- ◇ Pre-vacuum/ Pile lifting
- ◇ Pre-spray
- ◇ Spotting
- ◇ Hot water extraction
- ◇ Fiber rinse
- ◇ Baseboard cleaning
- ◇ Final finishing
- ◇ Speed drying
- ◇ Free spotting service call
- ◇ Ghost stain Guarantee

## Bronze Plan Includes:

- ◇ Furniture moving
- ◇ Pre-vacuum
- ◇ Pre-spray
- ◇ Spotting
- ◇ Hot water extraction
- ◇ Final finishing
- ◇ Speed drying



## CARPET CLEANING PLANS

When you open your door our shoe covered uniformed technicians are there to take care of your home. They have been trained and certified by the Institute of Inspection Cleaning and Restoration Certification (IICRC). Multi-Maintenance Cleaning and Restoration adheres to the IICRC published standards for carpet cleaning (IICRC S-100) and upholstery cleaning (IICRC S-300). We strive for the highest standard of quality and excellence.

With our state of the art mobile cleaning plant and environmentally friendly cleaning solutions you can be assured your cleaning will be done right the first time or we will cheerfully return to make it right at no charge.



Corner guards and drop clothes are routinely used to protect your home.



Extra care is taken whenever your fine furnishings are moved or handled.



A complimentary bottle of our best carpet spotting solution, **Spot Out**, is given to every client



### **Furniture Moving**

Your furniture is carefully moved with sliders, this is done so all areas of the carpets are cleaned. Once the cleaning is completed, your furniture is carefully moved back and placed on special protectors to prevent rust or furniture stains.



### **Pre-Vacuum/ Pile lifting**

Up to 80% of carpet dirt is dry, abrasive, and gritty, fiber damaging soils. Our commercial, heavy-duty vacuum is used to remove these non-soluble soils. Removing this type soil every time your carpets are cleaned, will make them look cleaner and last longer.



### **Pre-spray**

Your carpets are treated with special non-toxic cleaning agents, prior to the extraction, which help break down and lift difficult soils to the surface



### **Spotting**

Special spotting agents are used to remove any difficult or persistent spots. You will receive a complementary bottle of Spot Out, with our lifetime refill offer. We also offer spot re-coloration for bleach spots, ask your technician.



### **Hot Water Extraction**

Soils are quickly flushed away, by the power behind our state of the art, truck mounted mobile cleaning plant.



### **Fiber Rinse**

The fiber rise removes any detergent residue, which neutralizes and brightens carpet fibers. Your carpets are left extra clean, bright and spring fresh



### **Baseboard Cleaning**

For that finished clean look, we wipe away the soil from all baseboards This gives the whole room the fresh clean look.



### **Scotchgard® Protectant**

We apply genuine Scotchgard® Protectant to your carpets. Spills will be easier to clean up and Scotchgard® keeps your carpet looking cleaner longer



### **Final Finishing**

We carefully set the pile of your carpet. This gives your carpet the best appearance, softness, and aids in rapid drying.



### **Speed Drying**

While we are cleaning, we use commercial air moving equipment to dry your carpets faster.



### **Free Spotting service Call**

If a new stain occurs within 6 months from your last cleaning, we will return at no charge (a \$75.00 value) to treat that stain. Certain stains will require an extra charge.



### **Ghost Stain Guarantee**

Some deep stains may re-appear after cleaning. If this happens, we will come out for free and re-clean that area.