



Clifford Grost, owner of Multi-Maintenance Cleaning and Restoration has 17 years experience in the carpet cleaning, water restoration and mold remediation fields. While building and running Multi-Maintenance Cleaning and Restoration is a full time job Clifford finds time to donate to the cleaning and restoration industry. Grost was a contributing editor of the IICRC S100 Standard and Reference Guide for Professional Carpet Cleaning published in March 2002. Mr. Grost spent 60 days “on the road” as an author and editor for the IICRC S520 Standard and Reference Guide for Professional Mold Remediation published in December 2003 and is the Vice-Chair of the IICRC S530 Second Edition to be published in late 2007.

Mr. Grost regularly presents seminars to industry, insurance, community and other interested groups on the many topics in the cleaning and restoration industry. Mr. Grost serves as a consultant to the cleaning and restoration industry. If you have any questions please contact him at Multi-Maintenance Cleaning and Restoration: www.multi-maintenance.com: Voice: 847-548-1911; Fax 847-231-3085; e-mail info@multi-maintenance.com

Industry Certifications:

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| Institute of Inspection Cleaning and Restoration Certification (IICRC) www.iicrc.org | |
| Master Textile Cleaner | Master Water Restorer |
| Carpet Cleaning Technician | Master Smoke Restorer |
| Upholstery Cleaning Technician | Water Restoration Technician |
| Odor Control Technician | Fire Restoration Technician |
| Carpet Re-installation Technician | Applied Structural Drying |
| Color Repair Technician | Applied Microbial Remediation Technician |
| | Health and Safety Technician |

Industry Advanced Education:

- 1992 Fire and Smoke Restoration Technician Certification, Chicago, Illinois October Cliff Zlotnick instructor
- 1993 Water Restoration Technician Certification Course Chicago, Illinois Claude Blackburn Instructor
Carpet Cleaning Technician Chicago, Illinois Mike West instructor
- 1994 Commercial Carpet Cleaning Systems, Chuck Violand instructor
Upholstery Cleaning Technician Certification Course, Chicago, Illinois Craig Jasper instructor
- 1996 2-day Dri-Eaz Symposium in Bellingham, WA August, www.dri-eaz.com
Strategies For Success 5-Day Management Development; Steve Toburin, Chuck Violand Instructors,
Jon-Don Products Roselle, IL August
- 1997 Association of Specialist in Cleaning and Restoration Water Loss Institute 2-day conference, October,
Pittsburg, Pennsylvania www.ascr.org
Odor Control Technician Certification Course Chicago, Illinois Cliff Zlotnik Instructor
- 1998 Strategies for Success 5-Day Management Development; Steve Toburin, Chuck Violand Instructors,
Jon-Don Products Roselle, IL, January, 2-day Dri-Eaz Symposium in Bellingham August, www.dri-eaz.com
Association of Specialist in Cleaning and Restoration, Water Loss Institute 2-day conference, Charlotte North
Carolina October, www.ascr.org

CLIFFORD GROST, Owner, Multi-Maintenance Cleaning and Restoration

- 1999 4 day Hands on Emergency Drying School-Vortex Drying Chuck Dewald instructor Morristown TN November
www.vortexdrying.com
Jon-Don Products 2-day Restoration Symposium, Roselle, IL
Association of Specialist in Cleaning and Restoration Water Loss Institute 2-day conference, San Antonio
Texas, October, www.ascr.org
Repair and Re-installation Technician Certification Course, Chicago, Illinois; Jim Carfield instructor
- 2000 Strategies for Success 5-Day Management Development; Steve Toburin, Chuck Violand Instructors,
Jon-Don Products Roselle, IL January www.jon-don.com
Jon-Don Products 2-day Restoration Symposium; Roselle, IL
5-day Association of Specialist in Cleaning and Restoration Water Loss Specialist (WLS) Chicago, IL May
2000
Association of Wisconsin Cleaning Contractors, Convention and conference November
HydroLab Hands on Water Restoration Research, Kurt Boldin, Rachael Adams, Bill Yeardon instructors;
September Indianapolis, Indiana www.boldens.com
Mold Remediation and Safety for the Water Damage Contractor; October Rachael and Mike Adams
Instructors, Indianapolis IN www.indoorairmanagement.com
Value Added Service Technician for Restoration, Chicago, Illinois October
2-day Dri-Eaz Symposium in Bellingham August www.dri-eaz.com
Association of Specialist in Cleaning and Restoration Water Loss Institute 2-day conference, Seattle
Washington www.ascr.org
- 2001 Property Loss Research Bureau National Mold Symposium Charlotte, NC www.plrb.org
Association of Specialist in Cleaning and Restoration Convention March Colorado Springs, Colorado
Jon-Don Products Restoration Symposium November, Roselle, IL
- 2002 Textile Cleaners of America Technical Conference; Denver, Colorado April
Jon-Don Products Restoration Symposium October; Roselle, IL
Applied Structural Drying Certification Course / Dri-Zone Advanced Drying System, January Bandon Burton,
Jim Meyer Instructors Dri-Eaz Mt. Vernon, WA
Indoor Air Quality Association Convention; Orlando Florida September
Mid-South
Applied Microbial Remediation Technician; Indianapolis Indiana, Rachel Adams, Mike Adams Instructors
International Society of Cleaning Technicians; technical conference Clear Water Florida July
- 2003 World Floor Covering Association Convention and Trade Show Surfaces January, Las Vegas
Environmental Protection Agency "Preventing Moisture Problems In Buildings" ; Chicago, Illinois; March
American Home Inspectors Association Education Conference Chicago, Illinois June
New England Institute of Restoration and Cleaning; Conference and Convention Boston Mass June
NEIRC conference and Convention Groton, Connecticut
Health and Safety Technician Certification Course; Indianapolis, Indiana; Mike Adams Instructor
Color Repair Technician Certification Course Chicago, Illinois Ruth Travis Instructor
Connections Convention and Trade Show, October 2003, Las Vegas
- 2004 World Floor Covering Association Convention and Trade Show "Surfaces" January, Las Vegas
Presenter Carpet and Rug Cleaners Institute of Illinois January, "Mold-What You Need to Know to Stay out
of Court"
Connections Technical Conference and Trade Show, July; Clearwater, FL
Connections Convention and Trade Show, November, Las Vegas
- 2005 World Floor Covering Association Convention and Trade Show "Surfaces" January, Las Vegas
Connections Technical Conference and Trade Show, April; Clearwater, FL
Connections Convention and Trade Show, September; Las Vegas, NV.

CLIFFORD GROST, Owner, Multi-Maintenance Cleaning and Restoration

- 2006 World Floor Covering Association Convention and Trade Show "Surfaces" January, Las Vegas
Connections Technical Conference and Trade Show, May; Clearwater, FL
Connections Convention and Trade Show September, Las Vegas, NV
AMRT refresher November, Rachel Adams, Instructor Lake Bluff, IL
- 2007 World Floor Covering Association Convention and Trade Show "Surfaces" January, Las Vegas
Connections Technical Conference and Trade Show, May; Clearwater, FL

Professional Affiliations

Institute of Inspection Cleaning and Restoration Certification www.iicrc.org

Director 2001-present

Registrant Standards Committee Member

Certified Firms Committee Member

Instructors and Schools Committee Member

Chair E-Media Committee

Certification Council Member

Contributing author Water Restoration Technician Certification Examination

Contributing author Applied Structural Drying Technician Certification Examination

Contributing Editor; IICRC S100 Standard and Reference Guide for Professional Carpet Cleaning, Fourth Edition March 2002

Committee member, Sub-committee member of the Instruments and Tools; IICRC S500 Standard and Reference Guide for Professional Water Damage Restoration third edition currently in revision

Contributing Author, Editing Committee member, Sub-committee Chair of the Tools, Equipment and Materials; IICRC S520 Standard and Reference Guide for Professional Mold Remediation First Edition December 2003 ,

Vice-Chair IICRC S520 Standard and Reference Guide for Professional Mold Remediation, Second Edition, Editing Committee Member

Committee Member, IICRC S500 Standard and Reference Guide for Professional Water Restoration, Third Edition

Carpet and Rug Cleaners Institute of Illinois Member since 1993 www.crcii.org

Director 1998-1999

Vice president 2000

President 2001-present

Association of Specialists in Cleaning and Restoration 1995-2003

Indoor Air Quality Association Member since 2002 www.iaqa.org

Society of Cleaning and Restoration Technicians 2002-2006

Member of IMACC Network Member since 2004 www.imacc.net

Greater Community Involvement

Girl Scouts USA

Leader 1991-1998

Adult trainer 1993- present

Service Unit Community Ambassador 1997-1998

National Ski Patrol Member 1976-present

Salvation Army Emergency Canteen

Metropolitan Emergency Support System Canteen

Lake Bluff Volunteer Fireman/EMT 1976-1985

Contact Cliff – 847.295.0911

Cliff@Multi-Maintenance.com